



OUR ENVIRONMENTAL POLICY.

This environmental policy document will act as guidance for future development here at Ovo Energy. Our aim is to make environmental responsibility second nature within our business operations, which is why we have set ourselves clear guidelines of how we intend to continually improve on our environmental performance. Ovo Energy and its employees will:

- **Actively reduce our carbon footprint:** We are currently working to implement an environmental management system (EMS) which will help us to appropriately monitor and reduce our impact on the environment. This approach will also help us to work towards achieving the Carbon Trust Standard. We always encourage the responsible use of energy throughout all of our operations, implementing energy efficiency measures and the use of renewable energy sources, wherever possible. We will also encourage the incorporation of technologies and schemes that minimise waste and prevent pollution, wherever appropriate and feasible.
- **Promote green travel:** Our biggest impact on the environment relates to staff commuting and business travel. As a company we intend to promote and incentivise mechanisms for staff to reduce travel related emissions, see our Green Travel Policy for further detail.
- **Consider the environmental impacts of our supply chain:** Where feasible, we will purchase goods that have a minimal impact upon the environment and work with organisations that share our commitment to environmental sustainability.
- **Participate in efforts to improve environmental protection locally, nationally and internationally:** We will encourage the generation and sale of efficient and scalable renewable energy within the UK energy supply market and support efforts to improve environmental protection where energy is harnessed. We will also encourage and participate in environmental initiatives and schemes within the local community.
- **Strive to be an environmentally responsible neighbour within our community:** We will act promptly and appropriately to correct any incidents that could potentially harm the local environment. We will actively communicate the requirement for sustainable development within both the local community and throughout our national customer base, providing information and resources to help individuals assess and reduce their own environmental impact.
- **Stay compliant:** We will ensure that all relevant environmental legislation and regulations are met and, wherever possible, exceeded.
- **We will conduct periodic meetings between Ovo Energy's 'Green Task Force' and the Board of Directors:** The Green Task Force will report on progress made towards targets set and encourage the implementation of new and more focussed targets and initiatives. Ovo Energy will also provide a planned expenditure and resources for environmental projects, wherever feasible.

Our environmental policy and targets will be circulated to all employees and made freely available to the general public on our website. Every employee of Ovo Energy is expected to adhere to this policy document and to report any concerns with regards to environmental issues to either their line manager or one of Ovo Energy's Green Task Force; both managers and The Green Task Force alike will be expected to take prompt action in order to create a suitable and environmentally friendly outcome.

A handwritten signature in black ink, appearing to read 'Stephen Fitzpatrick'.

Stephen Fitzpatrick
Managing Director

¹For more information on the Carbon Trust Standard please visit <http://www.carbontruststandard.com/>